

## **Privacy Policy Statement of User Privacy**

Mitsubishi Heavy Industries of America, Inc. (the "Company") has created this web site ("Site") for the purpose of facilitating secure information exchange. This Site is intended to be user friendly and is designed to provide information on the MU-2 aircraft to owners, aviators, enthusiasts of the MU-2, the media and the interested general public. In order to accomplish this goal, it is important for you, a user of this Site, to understand that we may capture certain information from you and that we will endeavor to protect all information and data supplied to us. This Statement of User Privacy and the accompanying Terms of Use describe the information collected by the Company, our use of that information, and the terms and conditions of your use of this Site. We encourage you to read both of these documents carefully before using this Site. If you have any comments or questions, or there are other things we can do to maximize the value of this Site to you, please contact us via e-mail at [p.e.cannon@turbineair.com](mailto:p.e.cannon@turbineair.com).

### **In General**

The Company uses the information voluntarily given by users to enhance users' experience in this Site, to provide interactive or personalized elements on this Site and to better prepare future content based on the interests of users. The Company monitors user traffic patterns to determine which areas of this Site, users find useful based upon the amount of traffic to particular areas. The Company monitors user traffic patterns throughout this Site according to a user's domain name, browser type, and date and time of access, pages viewed, etc. In most cases, personal information is used to respond to inquiries, allow access to specific areas of this Site, or access particular accounts or to customize this Site based upon your interests. The Company will not provide e-mail addresses or other customer information to any organization or partner not affiliated or associated with the Company. In some instances, the Company may provide links to other organizations. The Company is committed to linking with companies that share our privacy concerns. However, we cannot and do not control the way these parties use or collect information or operate their businesses.

### **Information Gathered**

The Company may gather three types of information about users: (1) data gathered through tracking information derived mainly by tallying page views throughout this Site; (2) data that users provide when registering as a particular individual; and (3) data that users provide when registering for access to specific web sites with the Company. Once you register with the Company or have been assigned a specific identification code to access your web sites, we may request that you provide certain information.

Our Site's registration form may require users to give us contact information (such as name, email address, mailing address, phone number, etc.) and unique identifiers (such as aircraft ID numbers). The customer's contact information is used to contact the visitor when necessary. Unique identifiers (such as aircraft ID numbers) are collected for use in our record system as required by the Federal Aviation Administration.

Our purpose in collecting this information is to provide customized services and content that is relevant to your specific needs and interests. The Company may gather information through contracted third parties and/or Application Service Providers (ASPs). During your visit, you may be linked to a site or product of a third party in which we may need to share this information with those parties as to process your transaction. During registration, we may request your name, address, postal code, email address, and phone number. In addition to the information noted above, at other times during your use of this Site, such as when you access personal data or information, or make a purchase, we may request more detailed and specific information, such as financial data. Portions of this Site are password protected so that only you have access to this information, except as necessary for the Company to provide the offered services. However, please be aware that the Company, or its employees, partners or contractors, may have access to your information to provide you with the services offered by this Site and to perform certain Site or database support and maintenance tasks. We will endeavor to protect your data and information from disclosure to any third party, other than the Company employees, partners and contractors. Although we use available technology to retain and protect this data and information, due to the nature of Internet communications, we cannot guarantee or warrant that your transmission is absolutely secure. Also, we strongly recommend that you not disclose your password to anyone. Personal information that is submitted by an individual acting solely in a business capacity is not protected by this privacy policy.

## **Cookies**

The Company may use cookies as a part of offering personalized service on this Site. Cookies are small text files sent to and stored on users' computers that allow web sites to recognize repeat users, facilitate users' access to sites, and allow sites to compile aggregate data that will allow content improvements. Cookies do not damage users' computers or files. We use cookies so that we can offer you information and services, which are customized to your interests and needs. If users do not want cookies to be accessible by the Company, most browser programs allow users to deny or disable the use of cookies. Please note, however, that cookies may be necessary for this Site to operate properly or for certain functionality.

## **Correcting/Changing Information**

The Company allows users to correct or change information submitted to the Company or to report problems with this Site or who have questions or concerns by sending an e-mail to us through [p.e.cannon@turbineair.com](mailto:p.e.cannon@turbineair.com). As the Company expands and improves this Site, and its related products and services, we will endeavor to refresh this policy. We encourage you to refer to this policy on a regular basis for updates to the policy. This policy will be modified from time to time without prior notice to its users. Please notify us at [p.e.cannon@turbineair.com](mailto:p.e.cannon@turbineair.com) if you wish to remove your information from this Site. While we will assist you in protecting your personal information, it is up to you to protect your password and access to this Site.